

FIONA FRIMPONG

August 28, 2015

Dan Ruben
Executive Director
Equal Justice America
13540 East Boundary Road
Building II, Suite 204
Midlothian, VA 23112

Dear Mr. Ruben:

Thank you for giving me the opportunity to pursue my interest in public interest law and for funding my summer internship with the Legal Aid Society of Milwaukee. At the Legal Aid Society of Milwaukee, I worked primarily in the civil litigation department. I mostly did legal research and writing for one of the foreclose defense attorneys and one of the landlord-tenant attorneys. I researched issues involving the Federal Trade Commission, the U.S. Securities and Exchange Commission, expert witnesses at trial, identity theft, evictions and security deposit disputes.

I also assisted the attorneys at the Legal Aid Society of Milwaukee twice a week during intake, where people with legal issues signed up to speak with an attorney. Although, I significantly improved on my research and writing skills during my internship, I particularly enjoyed meeting clients because I learned a lot about attorney-client relationships and building rapport with clients.

During my internship, I learned that communication between attorneys is important to successfully resolving clients' issues. I worked on a case where our client was being evicted by his landlord due to non-payment of rent. The opposing attorney was unresponsive and unwilling to communicate our client's desires to the opposing party and vice versa. This made it extremely difficult to settle and to progress in this case. After requesting documents from the opposing attorney and conducting research, I realized that there were errors in the rent payment history. However, the opposing attorney relied on the rent payment history and refused to acknowledge these errors. Our client was frustrated with the process. Fortunately, a new attorney was retained and on the day he was retained he called my supervising attorney to discuss the case. The attorneys reached an amicable settlement and both clients were happy with the outcome. Our client and his family were able to stay in their home for a few extra months which was enough time to find another home for his family. We were able to save time and money that we would have incurred at trial by effectively communicating with the opposing attorney.

Furthermore, I worked on a credit card fraud case involving a physically and mentally disabled client. Our client was overwhelmed and unable to request and comprehend the information in her credit report. Our client was also unable to complete tasks other people will consider routine. My supervising attorney was unable to assist our client with her non-legal issues because she had a

large workload. I helped our client request her credit report, went through the report with her and assisted her with other non-legal issues that affected her case. Through assisting our client with her non-legal issues, I was able to build rapport, gain her trust and she opened up to me and gave me information that helped us adequately represent her.

I am grateful to Equal Justice America for giving me the opportunity to pursue an internship with the Legal Aid Society of Milwaukee and to provide legal services to the poor.

Sincerely,

Fiona Frimpong
University of Wisconsin Law School 2016