

August 21, 2015

Dan Ruben
Executive Director
Equal Justice America
13540 E. Boundary Road
Building 11, Suite 204
Midlothian, VA 23112

Dear Mr. Ruben,

As, Supervisor of Liliana Garcia, I would like to express my sincere gratitude for approving Miss Garcia to our Agency Catholic Charities Diocese of Monterey.

Miss Garcia is a remarkable human and her sensibility toward our clientele was impressive. Our clientele is mainly Hispanic and with limited English vocabulary and most work our agriculture fields. She identified rapidly with them and understood their needs and limitation. Her ability to listen and assist them was very professional.

Miss Garcia's **adaptability** and **versatility** was excellent. She integrated herself to our team with no restriction nor limitations. She openly and freely adapted to our work atmosphere and was well respected by everyone.

Her **work quality** was outstanding. Miss Garcia was responsible of teaching our Citizenship classes for our clients who were in the process of being interview for their U.S Citizenship test. She made the class fun and excited. The students were extremely content and express how easy "Teacher Liliana" lectured and her teaching method was easy to understand and follow, they really enjoyed having her teach.

I introduce Liliana to the U-visa process, these visas are for individuals who were or are victims of crime and reported the crime to officials. Clients are very vulnerable and intimidated in most cases. Miss Garcia was able to experience the sensibility and respect we have towards them and how to help them with their case. She was able to interview them and generate any information to help her translate the victims' declaration of the crime they experience. She would assist with the completion of the proper application and assemble the application in the proper way to send to Department of Homeland Security. Her professionalism and dedication to service made this very easy and enjoyable.

Miss Garcia is a **true leader**. She was in constant communication with our Director and me. She was always asking questions on any immigration process and would do her own research if she needed further explication. She would take initiative if she saw that something had to be done or if someone would walk in our office and needed help. She would express idea and concern to help our management team and Director and an excellent team player. She will be missed.

In closing, it was an honored in having Miss Garcia with us. Her enthusiasm and talent help us tremendously. We wish Lilian the best in her career and hope that in the near future we can work together again.

Sincerely,

Paz Padilla
BIA Accredited-Catholic Charities Diocese of Monterey